

Maxxing Mitch's Abilities



MRCI staff have had the great pleasure of working with Mitch for a few years now. As his employment journey has evolved, so has his involvement with our programs. Starting with our Track to Success Program, Mitch focused on building skills that would help him excel in a workplace environment and improve his professional communication capabilities. From there, he went into the IPS Program, where MRCI staff assisted him in applying and interviewing for roles that aligned with his career interests and talents. Mitch began working at TJ Maxx in Mankato as a Merchandise Associate towards the end of 2024. He now receives ongoing support to be the best employee he can be.

Mitch's main role at TJ Maxx is to keep the store spic and span – from the windows and doors to the breakroom and floors, he cleans it all! His dedication to maintaining a clean and welcoming environment has not gone unnoticed by his colleagues and supervisors. Mitch's attention to detail and commitment to his work have made him an invaluable member of the TJ Maxx team.

"We are happy to have Mitch here. He's very kind and shares that with everybody," said Jewel, the Store Manager at TJ Maxx.

Prior to working with MRCI to expand his career opportunities, Mitch worked in a few different roles at various factories and warehouses. These experiences provided him with a solid foundation of skills, but he found that having a job coach through MRCI made a significant difference in his work life. Mitch has said that having a job coach has made him a

better worker, "because it helps him stay focused and talk through how to complete his job duties in a way that works best for him and his employer."

Mitch has also expressed his gratitude for the support he has received from MRCI. "MRCI has helped me so much. They've communicated with my bosses on how to improve my job experience and help me gain more job skills. They've also helped me get more hours," This ongoing support has been crucial in helping Mitch build his confidence and continue to grow in his role.

Kyle Campbell, an Employment Specialist II at MRCI, has worked closely with Mitch and has seen firsthand the progress he has made. "It's been great to see Mitch succeed in his employment and sharpen up his work skills! He's been so flexible with scheduling and takes on different job duties at the drop of a hat – it's impressive". Kyle's support and guidance have been instrumental in Mitch's journey, helping him navigate challenges and celebrate his achievements.

Mitch's story is a testament to the positive impact that dedicated support and guidance can have on an individual's career journey. His hard work, resilience, and the support of MRCI have enabled him to thrive in his role and continue to pursue his career goals with confidence.



About MRCI

MRCI provides genuine opportunities for people with disabilities and disadvantages at home, at work and in the community. To become an employment partner, or for more information, please call 507-386-5600.