

# Relationship Building Key to MRCI's Success



Many things have changed in the way MRCI goes about meeting its mission. But one thing has remained constant: the importance of relationships to the success of MRCI. Rob Prahm is one community partner who exemplifies this theory.

"I have worked with MRCI for almost twenty years," says Rob. "My first experience was as the manager of the local restaurant, Mexican Village, where an MRCI work crew would roll silverware for us. We had a fantastic crew of 6-8 people who would work every morning."

Now Rob is the general manager for Snell Auto Wash and Detail Center. Just as his career path changed, so did the employment programs at MRCI. A lot has changed in the 20 years since Rob first worked with MRCI. For example, MRCI no longer has work crews, but rather those served are employed directly by companies, like Snell Auto Wash.

"Now that I am at Snell Auto Wash, various individuals have worked in different areas over the past 10 years," explains Rob. "MRCI has always provided us with great candidates and a great coach to get each individual oriented and up to speed on their new positions. The Employment Specialists have provided consistent long-term follow-up after the individual is in place and trained."

"Ken Strand is our current MRCI client on staff. He has been with us for more than 4 years in a janitorial and maintenance role. Ken's days consist of light

janitorial work, washing and folding towels, and assisting Auto Wash attendants and supervisors wherever possible.

A big thank you to MRCI and its clients for their significant effort and support over the years."

Ken is one example of MRCI thriving in our community.

"I like having my own space and I have good support from the assistant manager. Overall, they treat me very well. This is not only my favorite job I have ever had but also the longest job," says Ken.

To begin your relationship with MRCI, visit [mymrci.org](http://mymrci.org) or call 507-386-5600.



## About MRCI

MRCI provides genuine opportunities for people with disabilities and disadvantages at home, at work and in the community. To become an employment partner, or for more information, please call 507-386-5600.